

Telephone Lines & Calls

Our relationship with the UK largest network providers BT and Cable & Wireless enables TelecomIT to either install new lines or take over existing BT services and in doing so deliver considerable cost benefits to your business.

Installation of new lines

We like to be different and offer real choice and flexibility to our customers in the installation of new lines. We offer a unique choice of either 12 or 24 month contract periods on all types of telephone lines. Enabling your business to select the most commercially attractive offer compared to committing to a 3 or 5 year contract other service providers insist on!

New lines are available on a 12 month contract with an initial installation charge and our low monthly rental, or a 24 month contract with free installation and a slightly higher monthly rental.

12 month option

Line Type	BT		TelecomIT		Saving
	Install	Monthly Rental	Install	Monthly Rental	
Standard Analogue	£ 106.37	£ 14.87	£ 99.00	£ 11.95	15%
ISDN2	£ 299.00	£ 33.63	£ 249.00	£ 27.50	18%
ISDN30 (30 Channels)	£ 2,325.00	£ 494.44	£ 1,725.00	£ 412.20	19%

24 month option

Line Type	BT		TelecomIT		Saving
	Install	Monthly Rental	Install	Monthly Rental	
Standard Analogue	£ 99.00	£ 14.10	Free	£ 15.00	18%
ISDN2	£ 299.00	£ 33.63	Free	£ 35.00	24%
ISDN30 (30 Channels)	£ 2,325.00	£ 494.44	Free	£ 525.00	11%

Transfer of existing lines

Enjoy greater savings on your existing BT lines by transferring your line rentals to TelecomIT. The process is seamless. You retain your existing numbers and there is no need for an engineer visit. Benefit from lower rentals and excellent customer service.

Line Type	BT	TelecomIT	% Saving
	Monthly Rental	Monthly Rental	
Standard Analogue	£ 14.87	£ 11.95	20%
ISDN2	£ 33.63	£ 27.50	18%
ISDN30 (30 Channels)	£ 494.44	£ 412.50	17%

UK based customer support

We place a great emphasis and investment to ensure our customers get an excellent service when dealing with TelecomIT. We have listened to our customers and responded by providing a UK based customer support team.

Our customer support team is available on a single number of **0800 404 6677**. All calls are handled promptly by our highly trained individuals who will deal with the majority of your enquiries first hand.

Customer feedback shows this is a refreshing change to the industry standard where customers are kept on hold or transferred between various departments.